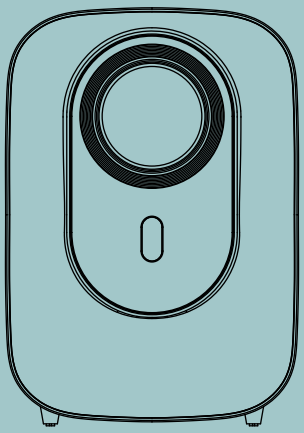
Jimveo

USER MANUAL



E28 1080P Projector

LP230906

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TROUBLE SHOOTING

Our high-qualified customer services team is waiting to hear from you and answer any of your questions 24 hours a day and 7 days a week. We are happy to receive your message about the problems you met so that we can help you to get out of the trouble. You can contact us through email.

Support_us@jimveo.com

Support_ jp@jimveo.com

Q: Where can I find the instructional videos on how to set up the projector?

A: We have prepared detailed operation videos on YouTube, which contains almost every step of operating the projector, like WiFi connection, wired connection and so on. Just search "Jimveo" on YouTube and you will find them

Q: I adjust the focus with the remote control but the picture is still blurry, what should do?

A: ①The recommended projection distance is 1-3m.
②Please adjust your projection distance accordingly and adjust the focus until you
reach the best image quality.

Q: I connect the projector and my phone with same WiFi, but I can't find the projector's name when I want to do screen mirroring.

A: ① Please make sure your WiFi is in good running speed.
② You can try to reset WiFi or restart the projector, or restore factory default. You can find the operation videos on our "Jimveo" channel on YouTube.
③ If you tried the above ways and still can't solve the problem, please send email to our support team along with your order number. We will find solutions for you.

Q: I can't connect the projector with my sound bar. How should I fix this problem?

① Please make sure you followed our operation steps correctly. And makesure your sound bar has not connected to any other Bluetooth devices.
② Since there are so many different kinds of Bluetooth speakers on the market. There do have some speakers not compatible with our projector. This is a problem all the projectors on the market are facing and working to improve. Please email us for further instructions.

Q: I received the projector but it has no remote control. Could you send it to me?

A: If the product you receive is missing any accessories, please let us know what accessory do you miss. We will send them to you as soon as possible.

Q: The projector worked for ten minutes and suddenly shut down. What should I do?

A: We promise that our projector has been carefully checked before shipping. However the long time and distance shipping may cause damage to the projector. If your projector can not work, please contact us and we will offer you satisfactory solution.

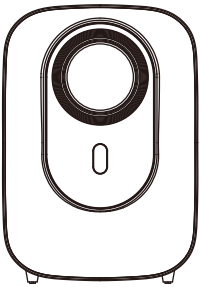
Q: I contact the customer service team as suggested, but has not received any reply. Why?

A: We promise that we will reply to all the emails within 24 hours. If you haven't received any reply from us more than one day, then maybe our email has been blocked or has gone to the spam email box. Please email us again or contact us via whatsapp.(Refer to "CONTACT US" part)

Q: There appears big brown spots in the projector's screen after I use the it for about 3 months. Can I have this problem solved?

A: ① This phenomenon is often caused by overheating of the projector. Please make sure the projector's ventilation inlet and outlet uncovered to ensure that the projector can dissipate heat properly.
② Please turn off the projector, wait for a few hours until it totally cooled off. And then restart the projector.
③ If you can not solve your problem, please feel free to contact us. Our projector offers three-year warranty. We will be responsible for any quality problem of it.

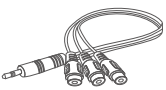
PACKING LIST



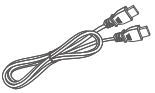
E28 Pro

Remote

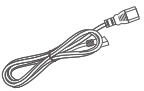
User Manual



AV Cable



HD Cable

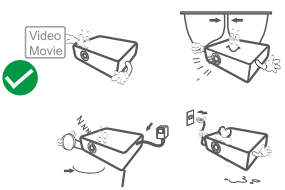


Power Cable

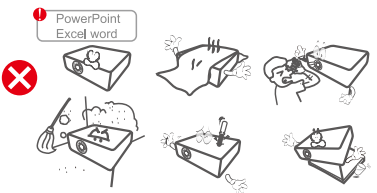
Please check if all items are included in your monitor set, if there are missing items; Please contact your dealer in time. **Support_us@jimveo.com**

NOTICE

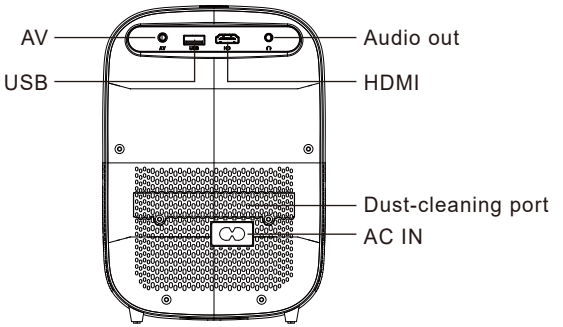
Recommended

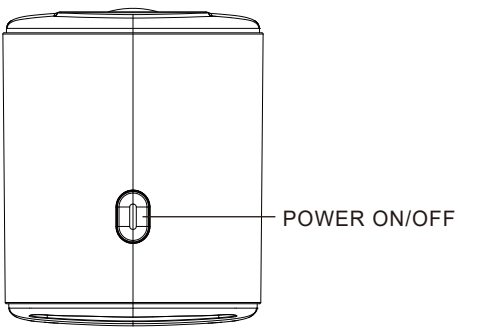


Not Recommended



FUNCTION OVERVIEW





Specification

Optimal Projection Distance	1.0m~3.5m
Maximum Resolution	1920*1080
Tiltable Angle	V：+-30°
Power supply	AC 100-240V

REMOTE CONTROL

⏻	Switches the Monitor between on and standby mode
☼	Menu：Displays the OSD (On Screen Display) menu
⌂	HOME：Displays the home screen.
< > ∧ ∨	Navigation buttons：CursorUP/LEFT/RIGHT/DOWN/OK.
INFO	Call up information related to reading files
←	Back：Press to move back through menus
⇥	Inputs：Display/Select signal source options
YouTube	Connects to YouTube (internet connection required)
NETFLIX	Connects to NETFLIX for viewing online Monitor shows and films(internetconnection required)
prime video	Connects toPrime video (internet connection required).
⊹	Remote control focus，up and down key adjustment
🔇	Mute or restore your Monitor sound

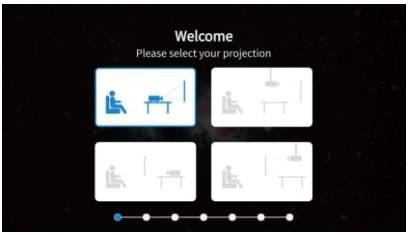
Installation of the remote control

1. Install batteries into the remote before using it. Do not combine new batteries with old ones in a remote controller, which can cause operation failure due to insufficient power supply.
2. When using the remote controller, please make sure that the signal transmitter of the remote controller aims at the infrared signal receiver of the projector.

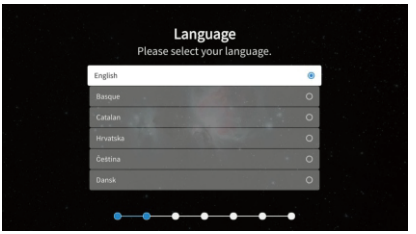
OSD SETTING INSTRUCTIONS

Installation Guide

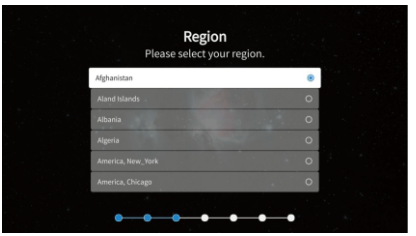
1.The following wizard menu is displayed when you turn on the first time.
Press ▲/▼/◄/► to select your projection.



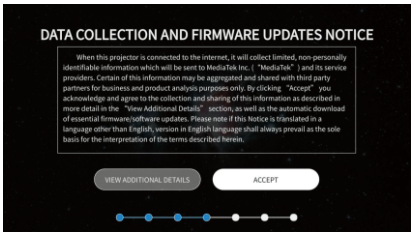
2.Select your language
Press ▲/▼ to switch the OSD Language menu language. After selecting the desired language， press "OK" button to enter the next page.



3.Enter the search country setting page
Press the ▲/▼ button on the remote control to select the menu option，OK to confirm the selection and go to the next setting page. ◄ button to back the previous page.

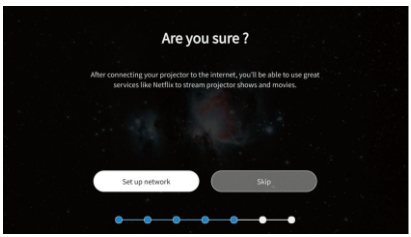


4. Data Collection and Firmware Updates Notice page will appear. Press the ▲/▼ button on the remote control to select the menu option, press the OK to confirm the selection, generally select [ACCEPT]. Press < button to go back to the previous page.



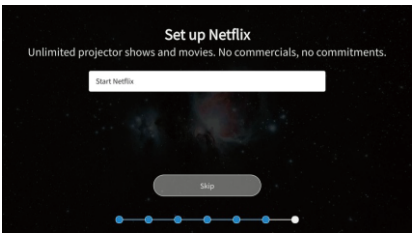
5. Enter the network setting page Press OK to enter wifi network, then press the ▲/▼ button on the remote to select the menu option, press OK to confirm the selection and go to the next setting page. Press the ◄ button to go back to the previous page.

6. If you do not need to connect to the network, select the "Skip"option to confirm whether to skip the network settings page. Press ◄ button to back the previous page.

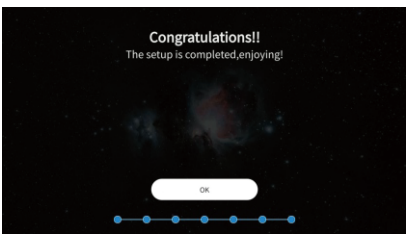


7.Enter Netflix setup page

Press the ▲/▼ button on the remote control to select the menu option, ⓞ to confirm the selection. ◄ button to back the previous page.



Following the above, all is finished. The below pops up then disapperar automatically after 5 seconds.

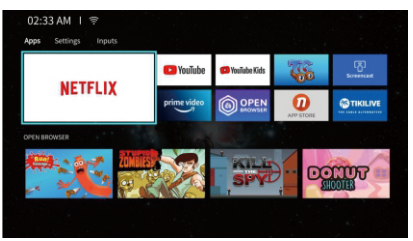


HOME Menu

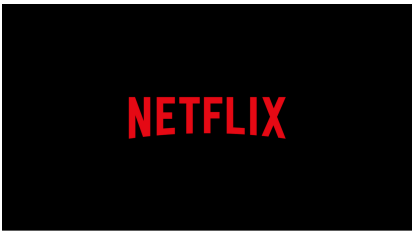
Press ⌂ to display the home menu, ◄/► to select desired app and press ⓞ to open the focused app.

Press ▲ key to enter the Pre-app if Netflix or Youtube is selected.

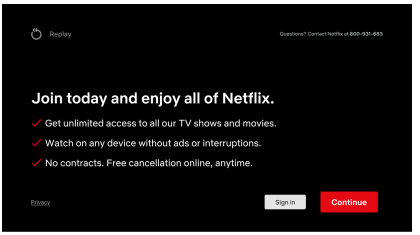
Press ▼ key to enter the parent menu then ◄/► to switch between the Apps, Inputs and Settings. ▲ key to enter the corresponding sub-menu and ▼ key to go back to its parent. Exit key to go back Home menu.



NETFLIX Startup Screen

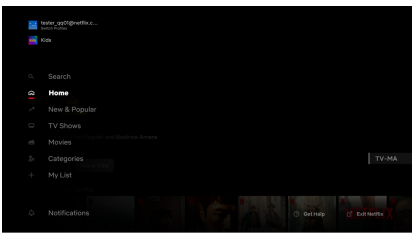


NETFLIX Login Screen

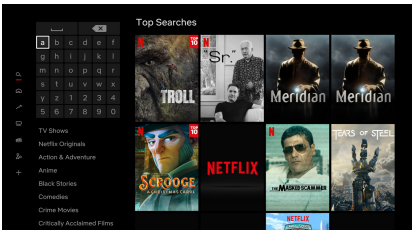


NETFLIX Account Screen

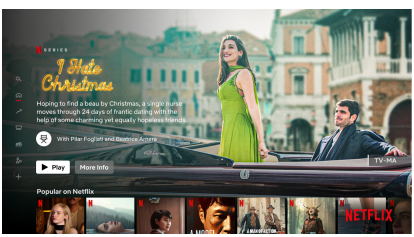
NETFLIX Itemized Screen



NETFLIX Search Interface



NETFLIX Content Interface

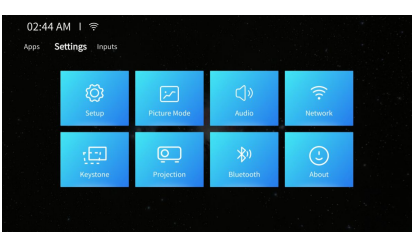


Settings Menu

Press the ► button to display the main menu. Press ▲/▼ to switch between the options of Setup,

Picture Mode, Audio , Network, Keystone, Projection, Bluetooth, About.

Press ► to jump to the corresponding sub-option on the right.



WIRELESS PROJECTION

Warming Tips:

① The fluency of screen mirroring with wireless connection will be affected by the network environment. A bandwidth of 100Mbit or more is recommend ed when using screen mirroring.

② Make sure your mobile device is close to the projector when using wireless connection. A distance within 1 meter is recommended.

③ Some mobile devices may not support screen mirroring due to the compatibility.

④ Any questions, please feel free to email Jimveo via

Support_us@jimveo.com

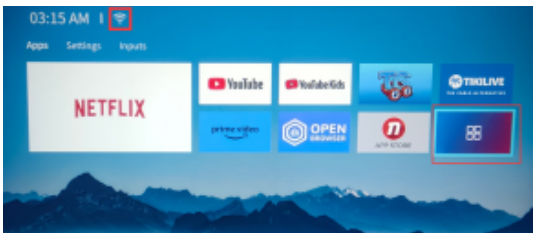
Support_ jp@jimveo.com

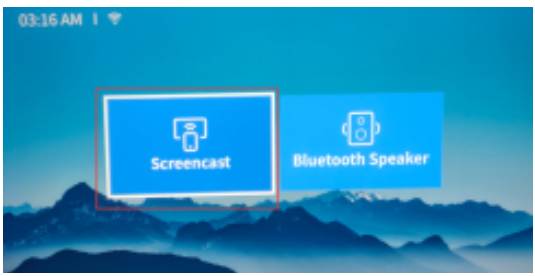
FOR Device Connection

Step 1 : Connect the projector to your home WiFi

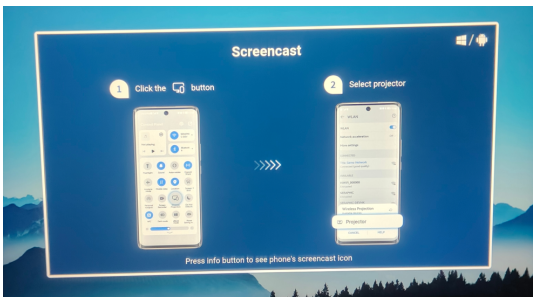
Go to Home - Select [WiFi] Setting menu - Select [Network Settings] Menu to turn on WiFi function - Select your home WiFi from the list - Connect the projector to your home WiFi.

When your projector is successfully connected to your home network, it will show" Connected" on the top left.



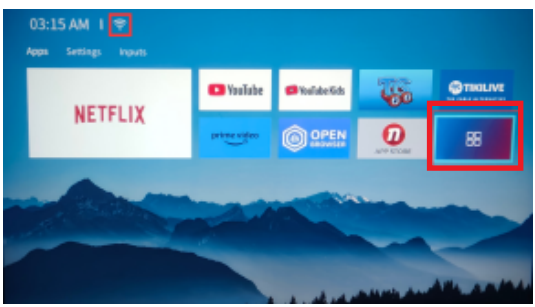


Step 2: Connect your cell phone mobile device to your home WiFi
Setect on the home page, select [Screencast] and enter the interface. On your cell phone, go to the screen mirroring page and search [E28-XXX] to connect.

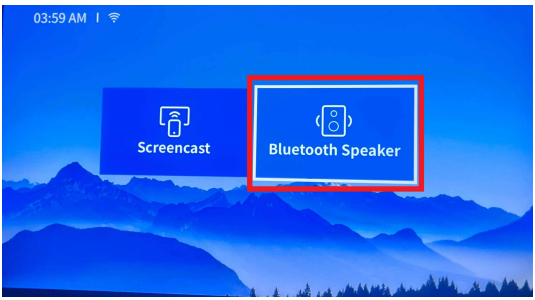


BLUETOOTH CONNECTION

In the home page, click the " " to go to the Bluetooth Setting page.



Or in the home page, press the remote to "Setting" page. Click on "Bluetooth Setting" to go to the Bluetooth Setting page.



1. Connect the projector to an exterior Bluetooth speaker.
On the BT Setting page, Press OK button to turn on the BT and scan for available devices. Choose the right Bluetooth device name, Press OK button to pair.

2. Use the projector as a Bluetooth speaker and connect it to mobile devices.
①Open the Bluetooth function on your mobile phone, search available devices and choose [projector] to pair.
②After successful connection, open the music player on your phone, the projector will serve as a speaker. The lyrics will appear on the projector screen and the screen will turn off. You can press the button on the remote to wake up the screen."

3.Cannot connect Bluetooth speaker?
When the Bluetooth speaker is connected to the projector, it will show up in paired devices ,it means that the projector has been successfully connected.If it shows pairing failed, it means that the Bluetooth speaker has not been connected to the projector.

Please try the following methods:
Method 1: Please exit the Bluetooth interface and try reconnecting again.
Method 2: Turn off the projector and restart it, then reconnect the Bluetooth speaker.
Method 3: Restore the factory settings and then reconnect the Bluetooth speakers.

If you tried the above methods but still can not solve your problem, please contact our customer service team to get a more specified checking and instruction. We promise that you will get a satisfactory solution.

Support_us@jimveo.com

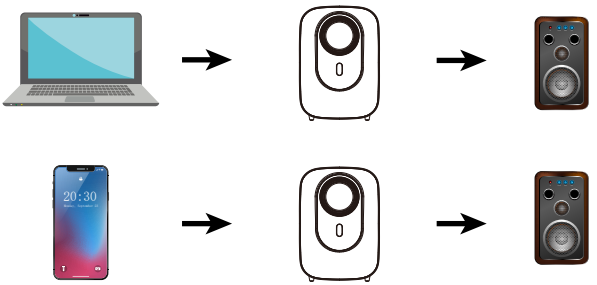
Support_ jp@jimveo.com

www.hdprojectortech.com

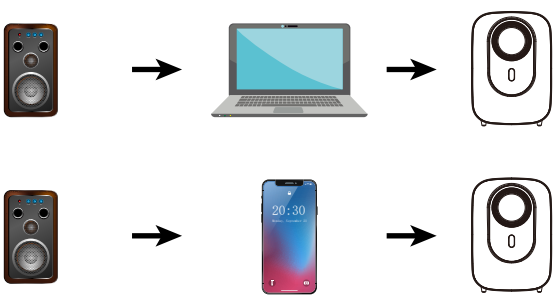
4.Audio Delay After Connecting Bluetooth?

If you have an audio delay after connecting Bluetooth, you can try a different connection method, which is: Connect your Bluetooth speaker with your phones(or iPads, laptops) first, and then connect your phones with our projector. Please refer to the following pictures.

Connection methods that may cause sound delay

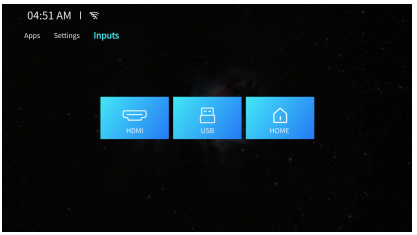


Recommended connection method



INPUT SOURCE

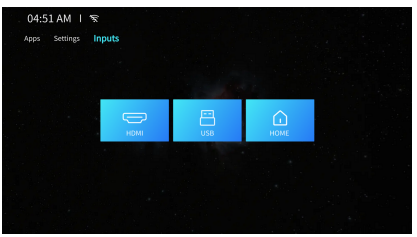
Press the button to display the Input source menu. Press ◄/► to select the desired source then press (OK) to confirm the switch.



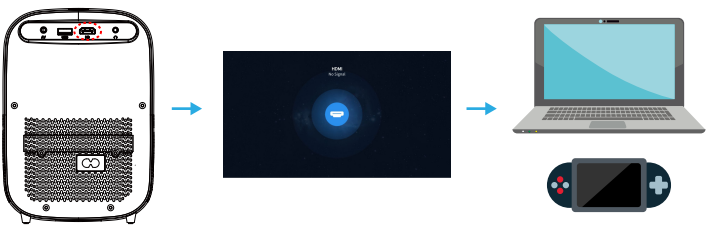
USB

Insert the USB flash drive, press (OK) in the USB option of the Source menu or press USB hot key to enter the Media menu.

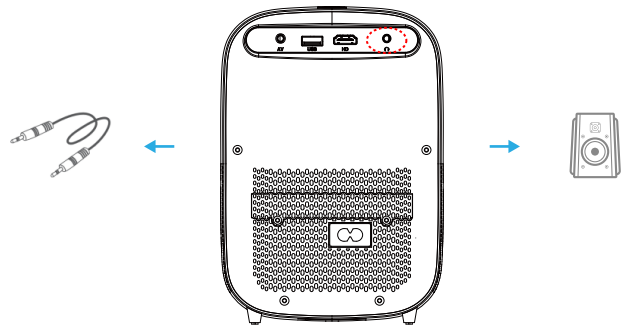
Press ◄/► buttons to select Photo, Music and Video options, then press (OK) to enter the file directory.



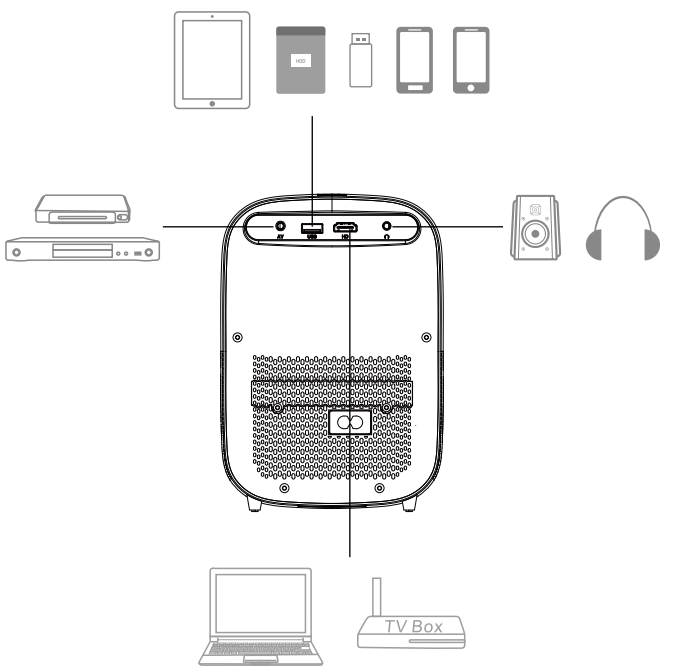
HDMI Connection



Speaker Connection



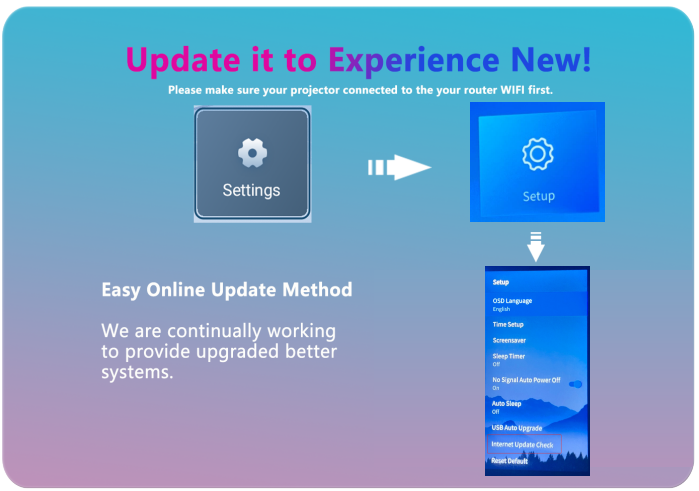
Multimedia Connection



System Update

How to Upgrade Online:
About -- Online Update -- Wait for about 15mins--Finished.

Update it to Experience New!
Easy Online Update Method
We are continually working to provide upgraded better systems.



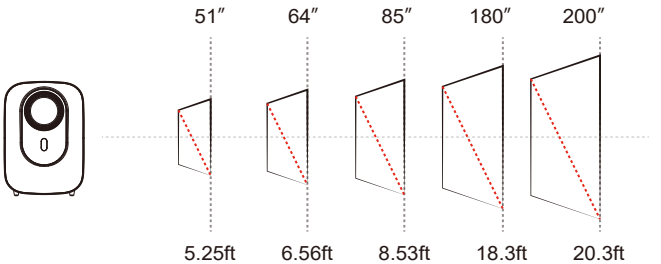
Warm tips:
In order to prolong the service life of the projector, Jimveo recommends that you can regularly replace the dust-proof net to ensure good heat-dissipation of the projector. We provide you with 10 pieces of dust-proof nets for free, to make sure you can exchange it every 2-3 months.

And Jimveo provides free lifetime replacement of accessories such as remote control and operation guide videos, please send an email to **Support_us@jimveo.com** if you need.

INSTALLATION

Projection Distance and Size

If you want to get a free projection screen,please email us via support_us@jimveo.com. Please follow the data in chart below, to adjust the image size and the distance.



Aspect Ratio: 16:9/4:3/Default	
Projection size	Distance
5.25 ft	51”
6.56ft	64”
8.20ft	80”
8.53ft	85”
10.50ft	100”
12.47ft	120”
16.4ft	160”
18.3ft	180”
20.3ft	200”
22.6ft	220”

Please note:

1.The best image quality would be achieved with a projection distance of 1-3m. A larger screen size would affect the image quality in a certain degree.

2.The image size depends on the distance between projector and screen, there may be 3% deviation among above listed data. Different settings cause various distances.

PROJECTOR SPECIFICATIONS

Model number		E28
Function	Same screen mode	Wireless
Overall Specification	overall dimension	195*165*125MM
	Net Weight	0.9KG
Projection Parameters	Display technique	LCD
	Natural resolution	1920*1080
	Aspect ratio	16:9
	Throw Ratio	1.3:1
	Throw Distance	1-4.5M
The interface parameters	Main interface	AV/HDMI/USB
	Remote distance and angle	5M
Light source	Type of Lamp-house	LED
System parameter	WiFi Band	WiFi6+2.4G+5G
	Bluetooth version	BT
	Support for video format	MP4 RMVB WMV MJPEG MOV MKV RM AVI
	Audio format support	MP3 MP4
	Supports image format	JPEG BMP PNG
	Supported document formats	TXT
	Support audio	Dolby sound effect
	AirSharing	Support
	System Voice	All
Power parameters	Input voltage	110-240V
	Overall operating power consumption	70W
	Standby power consumption	0.5W
	USB output power	5V 1A

*Any buyer with any questions who comes to contact us will have our promise to get a satisfactory solution + an Extra 6 Month Warranty to thanks for your support!

Support_us@jimveo.com

Support_ jp@jimveo.com

FCC WARNING STATEMENT

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- - Reorient or relocate the receiving antenna.
- - Increase the separation between the equipment and receiver.
- - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- - Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Statement

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance of 20cm the radiator your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

Jimveo